

Enagic Europe GmbH
 Klosterstraße 82
 40211 Düsseldorf
 Tel: +49 (0)211-83023888
 E-Mail: service@enagiceu.com

Service Request

Please fill in this form, print and enclose with the device.



Requestor:

ID Nr:

Name:

Company:

Address:

Phone:

E-Mail:

VAT Nr.
(for company):

Model:

Serialnumber:

Date of purchase:

to be careful:

- 1) Please empty the Enhnacer tank before sending the machine for repair or keep it. Please make sure that all hoses are sealed, either by a red cap or tape to avoid water coming out.
- 2) Secure your machine as well as possible with the padding when you have packed it in the shipping box. Enagic assumes no liability for any transport damage.
- 3) Send your machine to the address above. Do not send your machine without first contacting the Enagic Service Team.

After Service:

I want to pick-up the machine.

I want to ship-out the machine.

Description of Problem:

Please describe the problem as exactly as possible (not just "does not work"). Give us more information about this issue and note down when you have cleaned your device last time.

Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. You must send us your device yourself to this address: Klosterstraße 82, 40211 Düsseldorf. If your machine is still under warranty, Enagic will take care of the return shipping costs.

To be filled out by Enagic

Date of arrival: _____ Deliverer: _____ Status: _____ Accessoires : <input type="checkbox"/> HG Filter <input type="checkbox"/> Secondary Stand <input type="checkbox"/> Diverter <input type="checkbox"/> Enhancer <input type="checkbox"/> Hoses <input type="checkbox"/> Flx Pipe <input type="checkbox"/> Misc

With my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions. My details are stored to complete the order and payment until they are no longer needed.

Date

Signature (customer)

Commerzbank
 Name: Enagic Europe GmbH
 IBAN: DE64 3004 0000 0180 3212 00
 SWIFT: COBADEFFXXX

Tax-No: 133/5821/1603
 UST-ID No. DE814980514
 Commercial Register:
 Amtsgericht Düsseldorf HRB 58900