

Enagic Europe GmbH  
Klosterstrasse 82  
40211 Düsseldorf  
Tel: +49 (0)211-83023888  
E-Mail: [service@enagic.eu](mailto:service@enagic.eu)

## Service Request

Please fill in this form, print and enclose with the device.



SD501



SDPT



K8



JrIV

### Requestor:

ID Nr:

Name of Owner\*:

Name of Payer\*:

Address\*:

Phone:

E-Mail\*:

the VAT number must be identical to the delivery address and the person owner of the machine.

VAT Nr.

\* it must be filled in at least.

Ps. Without a repair application, there will be no repair.

Model:

Serie number\*:

Date of purchase:

I need regular deep cleaning for 50€.

I need Express deep cleaning for 80€.

I Pay via Credit Card:

I Pay via Bank Transfer: IBAN: DE64 3004 0000 0180 3212 00

I pay via E-Point. (then you've to send us the form signed)

### to be careful!

1) Please keep the tank for the Electrolyses Enhancer with you, so don't send it with.

2) Please do not remove any hoses, also please make sure, that all hoses are sealed, either by a red cap or tape to avoid water coming out during transport.

3) Secure your machine well, before you send or bring it to our service, Enagic company will not be held responsible for any shipping damage or scratches during transport.

4) Please send or bring your machine to the above address. If you are from no-EU Countries, then take us in touch to arrange the pickup.

PS. the maintenance can take up to 10 working days.

Thank you for your understanding!

### Description of Problem:

Please describe the problem exactly as possible (not just "does not work"). Give us more information about this issue.

### Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. If you're the Owner of the machine Enagic will charge for the shipping costs for one way. In Case no-Owner of the machine the deep cleaning will cost 100€ plus tax and both shipping ways. The repair order form should be filled out in printed form & signed. Thank you for your cooperation!

### To be filled out by Enagic:

Date of arrival: \_\_\_\_\_ Deliverer: \_\_\_\_\_ Status: \_\_\_\_\_

Accessories:  HG Filter  Secondary Stand  Diverter  Enhancer  Hoses  Fix Pipe  Misc

with my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions.

Date \_\_\_\_\_

Signature (customer) \_\_\_\_\_

Commerzbank  
Name: Enagic Europe GmbH  
IBAN: DE64 3004 0000 0180 3212 00  
SWIFT: COBADEFFXXX

COMMERZBANK Filiale Duesseldorf  
Breite Str. 25  
40213 Duesseldorf

Tax-No: 133/5821/1603  
UST-ID No. DE814980514  
Commercial Register:  
Amtsgericht Düsseldorf HRB 58900