



LLC «Enagic RUS»
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Enagic Russia (Company). Basic Information as of 31 August 2023.

Paragraphs 1 - 10 are informational. Paragraphs 10-12 cover order process. Paragraph 13 is informational.

1. Company's official website: <http://enagic.com.ru/>

This website is the only official source of information about the company and its products in Russia. The territory of the Company's sales: Russia only.

2. Company's product line in Russia:

<http://enagic.com.ru/product>

You can find out all tech specs of the products and compare them using this link.

3. Prices in Russia:

- 1) (RUS) http://enagic.com.ru/pdf/ru_pricelist.pdf
- 2) (ENG) <https://cloud.mail.ru/public/LP7W/8N5fZGhNd>

Prices for supplies:

- 1) (RUS) http://enagic.com.ru/pdf/ru_supply_order_form.pdf
- 2) (ENG) <https://cloud.mail.ru/public/dxsR/boeotLso2>

Commissions for Distributors, registered as legal entities and legal persons in countries of CIS will be less than one of Russian Distributors by ~3000 rub. Example: If Russian Distributor Rank is 2A and he sold a K8 machine, he would get 20 000 RUB*2 – 35 RUB bank commission – 39 965 RUB. If CIS Distributor Rank is 2A and he sold a K8 machine, he would get 20 000*2 – 3000 RUB transaction fee – 37 000 RUB.

Prices in Russia are in rubles only; we may not accept payments in another currency. If you buy products via a foreign bank, you can pay in any other currency but you should check first whether it will be exchanged to rubles by the bank.

4. You can find different documents concerning our agents (distributors) and users, using the following link:

<http://enagic.com.ru/agents/>

Anyone who wants to become our Agent must read these documents carefully and make sure that he/she meets the requirements.

5. How do I become an agent: <http://enagic.com.ru/agents/>

Points "1.", "2." and "3." cover the necessary information.

In Russia a natural person (individual entrepreneur) or a legal person (legally appropriate organization or a legal form) can become an agent. How to become an individual entrepreneur in Russia:

<https://www.nalog.ru/eng/individuals/howto/whois/>

To become an agent a natural or a legal person must make a purchase of at least one ionizer from Company's product line or choose Special Financial Systems. In case Applicant intends to conduct a distributor activity but doesn't have enough money for a purchase with full payment option, Special Financing System (called Tokurei) may come in handy.

See additional information:

http://www.enagic.com.ru/pdf/tokurei_samaritan_information.pdf

6. How do I buy an ionizer (become a user): <http://enagic.com.ru/agents/>

Point 6. covers the necessary information about purchasers- distributors, but any natural or legal person can become our customer (user).

7. Forms of Payment

3 payment options are available at the moment:

1. Bank transfer (You should the company to issue an invoice by sending the product order form first)
2. Credit card (online internet payment): (See the "internet-acquiring" page)
http://enagic.com.ru/pdf/internet_acquiring.pdf
3. Credit card (in the office)

Attention! Right now no other payment options are available.

8. Shipping costs for the Enagic ionizers/Anespa DX and supplies accordingly can be found here:
- 1) (RUS) http://enagic.com.ru/pdf/ru_delivery_cost.pdf
 - 2) (ENG) <https://cloud.mail.ru/public/944W/uq6Mcw6Yj>

Paragraphs 1 - 10 are informational. Now let's study the procedure of buying.

9. Before the purchase a Sponsor (Sponsor is a Company's Agent whose group the client will be in after purchasing the machine) should make sure that his client (an Agent or a User) carefully reads all the documents in the Agents section and is familiar with the products and the Enagic business. If a client has no Sponsor, all necessary information will be provided by the company.

10. A Sponsor helps the client to fill in a product order form:

- 1) (RUS, FULL PAYMENT) http://enagic.com.ru/pdf/ru_product_order_form.pdf
- 2) (ENG, FULL PAYMENT) <https://cloud.mail.ru/public/1f2Q/Ef6wxZgAC>

Please, fill in the form on your computer or if there is no such option, print out the form and fill it in by hand in capital letters. (See Russian form)

A sponsor is in charge of providing information of the documents that the purchaser-distributor has to send the following information about the newly registering distributor so that the company could conclude the distributor agreement with him:

- Individual businessman number (OGRNIP)
- Tax ID number;
- Address;
- Bank name;
- Bank account details, i.e. settlement account, corresponding account, BIC;
- Email;
- Telephone;
- Passport number, place and date of issue

11. How can I pay for the machine?

1. If you chose "Bank transfer" method:

Send a product order form ticked near a "Bank Transfer" payment method to sales@enagic.com.ru. Transfer the money (after the sum in the product order form is approved by the Enagic employee) to the Enagic bank account (you can find the details of the bank account at the bottom of the product order form page).

If the customer and the person who transfers the money is not the same person, the person who transfers the money should make a notice in the payment receipt who he is transferring money for.

2. If you chose to pay via credit card on the internet.

Send a product order form ticked near a "Credit card (internet payment)" payment method to sales@enagic.com.ru. After receiving the product order form with a note specifying this type of payment, Enagic employee will send you a web-link with the *help* of which you will be able to pay for the Enagic product. When paying with the credit card on the internet it does not necessarily have to be a customer's credit card. In the payment description page (if you follow the link sent by the Enagic employee) there will be a default notice for whom the payment will be made. This note is being formed automatically in accordance with the data provided to the company when signing a product order form.

3. If you choose to pay by credit card at the Enagic office, please, come to the office and pay for your purchase after bringing or sending a signed product order form with all necessary

details. The applicant (customer) and the owner of the card do not have to be the same person. This option is not available for Split Down Payment*.

*E-PAYMENT Not available at the moment

12. What happens after the payment is made:

1. The company informs you that the money has been received.
2. The company registers the purchase, gives the Agent/User his/her Customer ID and informs the customer of the date and time when he/she will be able to come and get the product.
3. Since each purchase is registered in Japan, the parcel is being handed in to the courier usually takes place the following day after the money is received by the company. If you want to get hold of your product the exact day you paid for it, just contact one of the managers of the Company and show them the receipt. They will arrange everything.

In case you pay for the product with the credit card directly in the office, you get hold of it several minutes after the payment is processed.

13. Additional information

1. Agents will get 2 copies of the filled in Agent agreement and closing documents. After putting a stamp on these documents (if an Agent has a stamp) and signing 2 copies of the contract, an Agent has to return to the Enagic Russia office Company's original copy of the Agent agreement (by mail or any other means). The agents will not have to fill in the agreement themselves. Attention: The commission will not be paid to the Agent unless he returns the Company's copy to the office.
2. Commission. Owners of the Russian ID will get the commission via bank transfer and it will be carried out by the Enagic Russia office in Moscow. The money in this case is transferred to the bank account, the details of which were provided to the office at the time of purchase. If the Russian client's up line is an agent (distributor) from another country (citizen of the EU, USA, etc), he or she will get the commission via The Enagic office that the agent's ID is associated with. For example, a European ID agent with a Russian downline customer will get his commission in the European currency via Enagic Europe; a US agent with a Russian downline customer will get his commission in dollars via the office where he applied and signed his agent agreement with.